



**Central and  
North West London**  
NHS Foundation Trust

Community Paediatrics  
Specialist Children's Health Services  
The Hospital Campus  
Standing Way  
Eaglestone  
Milton Keynes  
MK6 5NG

Dear Parent/Carer

On behalf of Milton Keynes Community Paediatric Services, I am writing to you to offer you an opportunity to work in partnership with our teams, to be at the heart of the way we design, improve and deliver our services.

As a Trust we believe that many of the best elements within our services are planned, shaped and delivered by our patients, service users, carers and staff working together. People with lived experience understand what works well and what does not; from the beginning of your child's healthcare journey through to their care, treatment and discharge. We already have some very successful examples of what our parents and carers are doing including patient stories being shared in our Trust Board meetings and staff training; speaking at local and Trust events and workshops; sitting on staff recruitment panels; designing information (for example leaflets) for our services; and supporting service transformation. We are really keen to expand and continue to foster our partnership working.

I would very much like for you to be involved and would welcome your valuable participation and contribution at an event we are holding on the **7<sup>th</sup> January 2020**, at **The Church of Christ the Cornerstone** (300 Saxon Gate West, Milton Keynes, MK9 2ES). The event will take place from **10.00-12.00** and of course tea and coffee will be provided.

No particular skills are necessary; we are really looking for your views and valuable lived experiences of using our services.

If you would like to take this opportunity, please contact Nikki Carter on 01908 725334 – [nikki.carter2@nhs.net](mailto:nikki.carter2@nhs.net) to confirm your attendance.

Yours sincerely and look forward to hearing from you soon.

Nikki Carter  
Quality Governance Lead  
MK Community Services