



Transport for The Redway

As a school, we have a good relationship with the Milton Keynes Council Home to School Transport Department, the Company Providers, the Drivers and the Passenger Assistants. We work with the council and give them our advice and suggestions to ensure that all the needs of a pupil will be met when providing transport to and from school.

- 1) If you are looking to apply for transport for the first time for your child to and from The Redway School, then you will need to begin your application through the Milton Keynes Council website and this link:

https://emsonline.milton-keynes.gov.uk/CitizenPortal_LIVE/Account/Login

This link is an online portal, once you complete the form the automatic response will be to provide your child with a Free Bus Pass to get them to and from school on public buses.

- 2) As a free bus pass will not be suitable for any child who attends The Redway School, you will need to complete an Appeals Form. This can be found in the next link which you need to complete and send in via post or email to the information provided on the form.

<https://www.milton-keynes.gov.uk/assets/attach/63872/Travel-Exceptions-and-Appeals-Application-Form-2020-V2-final.docx>

Once you complete this form and send it in to the council, they will assess your case at a panel meeting. The panel meetings are held on Mondays, every 2 weeks so depending when you send in your appeal form will depend on when it will be assessed. Milton Keynes Council will then contact you to inform you of their decision.

If you are awarded transport, the provider should contact you to arrange a visit for you and your child to meet the driver and passenger assistant (PA). Your child may be allocated to travel on their own in a taxi, together with a PA or a minibus, in which case your child will travel with other pupils who attend The Redway School, the driver and a PA.

If you have any problems with your transport or your provider then you should contact the council or the provider who will work with you to try to rectify the problem.

Simon is the person in school who liaises with home to school transport. His main responsibility is to liaise with the council and the company providers to ensure the smooth running of the transport. If you have any queries or concerns which you feel have not been dealt with adequately by the council or the provider, please contact school and Simon may be able to offer some advice or support.

Additional Information:

Milton Keynes Council Home/School Transport

Telephone Number – 01908 252526

Website - <https://www.milton-keynes.gov.uk/schools-and-lifelong-learning/information-for-parents/home-to-school-transport>

The website contains additional information about Policies, Codes of Conduct and Eligibility Criteria, all of which may be useful documents if you have questions relating to home to school transport.